

# Warranty Policy

Stone Soup Concrete, Inc will provide technical advice and assistance for the duration of our products. Our products are designed to withstand many years of normal household use and with proper care, a lifetime of enjoyment.

Stone Soup Concrete, Inc offers a two-year limited structural warranty. We will repair or replace the product if it fails to maintain functional structural integrity for its intended purpose. Imperfections are part of the appeal of concrete elements; hairline cracks, irregularities in color, and texture are part of the normal aging process and will not affect the structural integrity of the countertop. We are not responsible for damage to our products due to negligence, abnormal wear and tear, or the failure of supporting members (e.g. cabinets, walls, floors).

Stone Soup Concrete, Inc guarantees its work to be of the highest standard and offers this warranty and its services in a good faith manner and reserves the sole right to approve a warranty claim based on the above criteria. By signing this warranty you acknowledge the above warranty and you enact Stone Soup Concrete, Inc services for the duration of your products warranty period.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

By signing this document you acknowledge that you have read, understand and agree to the pricing and terms for the purchase of our custom created concrete objects.

## **Stone Soup Concrete, Inc**

116 Pleasant Street, Suite 028, Easthampton, MA 01027

p: 413.527.5600 f: 413.203.5602

[www.stonesoupconcrete.com](http://www.stonesoupconcrete.com)